

2004

# What Makes Small Firms Grow? Finance, Human Capital, Technical Assistance, and the Business Environment in Romania

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Upjohn Institute Working Paper No. 03-94

**\*\*Published Version\*\***

[Economic Development and Cultural Change](#) 54(1) (October 2005): [33]-70

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## Citation

Brown, J. David, John S. Earle, and Dana Lup. 2004. "What Makes Small Firms Grow? Finance, Human Capital, Technical Assistance, and the Business Environment in Romania." Upjohn Institute Working Paper No. 03-94. Kalamazoo, MI: W.E. Upjohn Institute for Employment Research. <https://doi.org/10.17848/wp03-94>

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**What Makes Small Firms Grow?  
Finance, Human Capital, Technical Assistance,  
and the Business Environment in Romania**

Upjohn Institute Staff Working Paper No. 03-94

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Revised: June 2004

*Journal of Economic Literature* classification numbers: M13, O16, O19, P26

Keywords: Small Firms, Entrepreneurship, Microfinance, Business Environment, Romania

Although the development of a new private sector is generally considered crucial to economic transition, there has been relatively little empirical research on the determinants of startup firm growth. This paper uses panel data techniques to analyze a survey of 297 new small enterprises in Romania containing detailed information from the startup date through 2001. We find strong evidence that access to external credit increases the growth of both employment and sales. Taxes appear to constrain growth. The data suggest that entrepreneurial skills have little independent effect on growth, once demand conditions are taken into account. The evidence for the effectiveness of technical assistance is weak: only assistance provided by foreign partners yields a positive effect. A wide variety of alternative measures of the business environment (contract enforcement, property rights, and corruption) are tested, but none are found to have any clear association with firm growth.

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## 1. INTRODUCTION

How can policies promote the growth of small startup firms in transition and developing economies? It is hard to overestimate the importance of the development of this *de novo* private sector, particularly in the transition context where the existing enterprises inherited from central planning face difficult if not insurmountable problems in restructuring and adjusting to the demands of a market economy.<sup>1</sup> A number of studies have provided evidence that new private firms tend to outperform old enterprises, and, indeed, many observers have proposed that new private sector growth should be a principal measure of “progress in transition.”<sup>2</sup>

The widespread interest in entrepreneurial startups and the policies that affect them, however, has not been matched by anything close to a corresponding research effort. Research on East European economies has paid some attention to factors affecting self-employment decisions, some of which may be classified as entrepreneurial entry, although no such study has yet been undertaken for many of the countries of the region.<sup>3</sup> But what policy-relevant factors determine whether the embryonic enterprises, once they have been founded, develop into larger firms, creating jobs for workers and producing goods for consumers, or instead languish as tiny “mom-and-pop” operations with relatively few externalities for economic development?

Recent discussions of this question have tended to focus on the possibility that aspects of

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<sup>1</sup> Kornai (1990) and Murrell (1992) were perhaps the earliest to emphasize the difficulties of restructuring old enterprises and the crucial importance of new firm growth to economic transition. Johnson and Loveman (1995) examine case studies in Poland, and McMillan and Woodruff (2002) provide a recent overview.

<sup>2</sup> The view that the size of the new private sector is a principal measure of progress in transition can be found, for instance, in EBRD (1999) or World Bank (2002). Analysis of the relative performance and growth of new private firms include Earle, Estrin, and Leshchenko (1996), Richter and Schaffer (1996), Bilsen and Konings (1998), Winiecki (2002), Grogan (2003), and Hellman, Jones, and Kaufmann (2003), although these papers do not focus on obstacles to *de novo* development.

<sup>3</sup> Earle and Sakova (1999, 2000) analyze Bulgaria, Czech Republic, Hungary, Poland, Russia, and Slovakia. Grogan (2003) includes an analysis of transitions to self-employment as part of a broader study of worker flows in Russia.

the business environment – property rights, contract enforcement, efficient regulation – may be important determinants of small firm growth, perhaps more important than access to finance. In one of the few empirical studies of firm-level data, Johnson, McMillan, and Woodruff (2000) analyze employment and sales growth from 1994 to 1996 in five countries and find that “[a] lack of bank finance does not seem to prevent private-sector growth” and that “[m]ore inhibiting than inadequate finance are insecure property rights” (p. 1).<sup>4</sup> But these results are at variance with a number of other studies. Pissarides, Singer, and Svejnar’s (2003) study of managers’ perceptions in Russia and Bulgaria, for instance, finds that “constraints on external financing limit in important ways [the] ability to expand production,” but insecurity of property rights are not “a major constraint” (p. 526). In a similar qualitative study, Liedholm and Mead’s (1999) survey of entrepreneurs in five African countries finds finance among the “principal problems,” while “government regulations were reported to be of minor importance...” (p. 83).<sup>5</sup> Still unresolved, the debate over these factors carries important implications for the design of public policies affecting the small business sector.

The purpose of this paper is to contribute toward understanding of the policy-relevant determinants of small firm growth. In some ways, our analysis takes a broader perspective than does the previous research. We have designed a survey instrument that enables us to consider all the major categories of policy-relevant factors that have been discussed in the literature: finance (formal and informal, external and internal), human capital (skills of entrepreneurs, the supply

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<sup>4</sup> Related work on investment in small firms in Central and Eastern Europe includes Bratkowski, Grosfeld, and Rostowski (2000) and Johnson, McMillan, and Woodruff (2002).

<sup>5</sup> Liedholm and Mead (1999) and Liedholm (2002) review studies in Africa and Latin America that analyze small firm growth-determinants such as sector, location, firm age, and entrepreneur gender and education; but although the African surveys include information on perceptions of problems faced by small firms in Africa, these are not explicitly related to firm growth. There has been surprisingly little direct research on the effects of finance and the business environment on small firm growth in developing economies. Research on microfinance, surveyed by Morduch (1999), has studied the effects on consumption and income of borrowers and on school attendance of children, but not on job or sales growth.

and skills of their workers), technical assistance (business associations, consultancy, and training programs), and the business environment (red tape, contract enforcement, property rights, and other complementary institutions). With respect to each of these, our data contain multiple indicators that attempt—insofar as possible—to provide objective measures of the factor and its precise timing. Where objective measures are difficult to obtain, particularly with some aspects of the business environment, we also use some estimates by managers, and we supplement our findings on the relationships between objectively measured growth and policy-relevant factors with information on managers' evaluations of these relationships. The aim is to consider a wide variety of alternative measures and dimensions of the factors.

We have linked these firm-level survey data to longitudinal information from several sources on employment and sales, which in growth form are the dependent variables in our analysis. This combination of accounting and survey information provides detailed histories of each firm in the sample, with information for each year over the firm's life cycle from startup to the interview date. In this study, therefore, we are able to provide the first analysis (as far as we are aware) of these issues using panel data, with multiple observations on each firm. These data permit us to make use of statistical techniques to isolate the effects of individual factors, taking into account other characteristics of the firm and other factors that may be present, including unobserved heterogeneity, and to specify precisely the timing of the relationship between a change in some factor (for instance, the availability of finance or the receipt of technical assistance) and subsequent firm growth.

Although our data are rich in the longitudinal dimension, in measures of potential obstacles to growth, and in control variables, there are also ways in which our analysis is narrower than some previous studies. We focus on data from only one country, Romania, where we have organized a survey of 297 enterprises that at some point before March 2000 had

received a loan from an international microcredit agency. This sampling procedure has the advantage of a very high response rate (90 percent) of owner-managers and accountants to a long questionnaire requesting very detailed and sensitive histories of the firm's finances and information on obstacles to growth, including a number of questions on bribery and corruption. The high response rate was achieved because our research team received the support of the loan agencies in approaching the firms, and we doubt that the information could have been obtained without this support. A drawback of the sampling method, however, is that it limits the inferences that may be drawn from our analysis for other firms—the “external validity” problem that may arise in any nonrandom research design.<sup>6</sup> This suggests appropriate caution should be exercised in drawing policy conclusions concerning, for example, the extension of microcredits to all small firms in Romania or even to a much larger number of firms.

But these considerations do not affect the internal validity of the analysis, involving such questions as the effect of doubling the size or frequency of loans and technical assistance, for example. Our data show substantial variation over time in the factors for each firm in the sample, which we may exploit in a within-firm analysis. Most policy evaluations are in fact restricted to estimating “the effect of treatment on the treated,” permitting an extension of the findings only to firms with a common statistical support (Heckman et al., 1998). In such cases, our analysis could be informative about such policy changes as an extension of the loan or technical assistance program to twice as many firms, particularly if the next firms in the queue to receive such assistance tend to be similar to the recipients. These policy changes are in fact much more realistic options than extending the programs to the entire population of firms. Based on a homogeneity assumption, the analysis would also be informative about the effects of

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<sup>6</sup> Meyer (1995) contains a discussion of internal and external validity and other research design issues associated with quasi-experimental methods.

improvements in entrepreneurial skills, worker education, or the business environment.

Another way in which our analysis differs from previous research is that the firms in our data tend to be drawn from the smaller end of the size distribution. Most of the literature studies the entire “small and medium enterprise (SME)” sector, including in the analysis firms with as many as 250 employees and paying little attention to the smallest category of micro enterprises (those with fewer than 10 employees).<sup>7</sup> The larger SMEs may be inherited state-owned enterprises or spin-offs from such firms, and thus not genuinely new startups, or they may be extraordinarily successful new firms, but they are unlikely to be typical. Micro firms represent the overwhelming majority of small firms, for example accounting for 92.8 percent of all SMEs in Romania in 1999 (National Agency for Regional Development, 2000).<sup>8</sup> While our sampling procedure did not restrict size, in fact more than two-thirds of our sample are micro—a set of firms that have successfully started up, but whose further growth is far from assured.

An important problem in analyzing the potential determinants of firm growth concerns the identification of causal effects of these determinants. Like previous studies, we take a reduced form approach to causal identification, and we handle the problem of inference in several ways. First, detailed survey data permit the analysis to control for relevant third factors. These variables include not only industry, region, and year effects, but also firm age and size (to control for life cycle growth patterns), dummies for reorganizations in the current year (which

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<sup>7</sup> The standard definition of micro firms is 0-9 employees, small firms 10-49, and medium-sized 50-249. Johnson, McMillan, and Woodruff (2000 and 2002) exclude micro firms and those with employment over 270 (pp. 14-15); the average employment in their sample of Romanian startups is 45.5. Pissarides, Singer, and Svejnar (2003) exclude firms with more than 200 employees and report average employment in their samples at 33.0 in Russia and 27.3 in Bulgaria. The average in our sample is 18.6 employees. For Romanian reports on the overall SME sector, see Romanian Center for Small and Medium Size Enterprises (1998) and National Agency for Regional Development (2000), and see EBRD (1999) for information on several countries.

<sup>8</sup> A further problem is that some data sets do not provide enough information on the history of the firm to permit any evaluation of the firm’s origins, so that the new private sector is identified with the SME sector, although the latter may include firms that are neither new nor private. World Bank (2002) evaluates the performance of 20 or so different transition economies using this approach applied to official statistics on the firm size distribution.

may confound the growth measure), and product demand controls such as local population and industry-region growth in sales and employment (which may be correlated both with growth and with the determinants of interest). Second, our focus is on growth rather than level of sales and employment, as firm idiosyncrasies are likely to be important determinants of the latter. Third, a feature of our study that is unique in the literature is the use of data containing annual time series observations over the life of each startup firm. These panel data facilitate a precise specification of timing so that the effect of a factor is measured after the factor has changed, and, equally importantly, they permit the use of fixed firm-specific effects to control for unobservable heterogeneity. Finally, the study has devoted much effort to examining the robustness of the results to changes in the specifications: the definitions of the dependent variable growth measures and of the independent variables-of-interest, the inclusion of alternative sets of control variables, the timing of the relationships, and the controls for unobserved heterogeneity.

Section 2 describes the data construction, basic characteristics, and growth performance of the sampled firms. Section 3 analyzes managerial opinions concerning the growth constraints their firms face. Section 4 discusses objective measures of four sets of potential growth factors: finance, human capital, technical assistance, and the business environment. The panel data regression methods together with the results using objective measures of both growth rates and policy-relevant factors are presented in Section 5. Section 6 concludes the paper with a summary of results and caveats.

## **2. DATA**

This paper studies a data set based on a survey of Romanian firms conducted in May–June 2001 and on sales and employment information linked to this survey from other sources. The survey included two parts. The first was filled out by an accountant, using standard



Romanian definitions of key concepts (particularly to measure such variables as number of employees, sales, profit, reinvested profit, and loans). The second part contained questions directed to the owner-manager in a face-to-face interview (to measure the number of working entrepreneurs, their characteristics and opinions, the receipt of technical assistance, and aspects of the business environment). In this section, we describe the sample, discuss possible selection bias, and provide basic descriptive statistics on the sample characteristics and on our measures of employment and sales growth. Our data on the policy-relevant factors potentially affecting growth are discussed in Section 4.<sup>9</sup>

## 2.1 The Sample

The sample was designed to cover all firms that had received at least one loan from three international microcredit agencies by March 2000.<sup>10</sup> The motivation for this sample choice was the extreme sensitivity of much of the information that had to be collected, together with the fact that the research team had the support of the agencies in approaching the firms' owners.<sup>11</sup> Out of a total of 386 such firms, 297 were interviewed, with a refusal rate of about 10 percent.<sup>12</sup> The data collection combined a survey of manager-owners, conducted in spring 2001, with annual registry and balance sheet data from the National Commission for Statistics and the Ministry of Finance.

Data from these firms were collected for most variables from the firm's start date through

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<sup>9</sup> Much more detail about the sample, questionnaire, survey organization, and data processing procedures is available from the authors on request.

<sup>10</sup> The three organizations, all of which received support from the USAID in Romania, are the Romanian-American Enterprise Fund (RAEF—Small Loan Program), the Cooperative Housing Fundation (CHF—Micro Loan Program), and World Vision (CAPA).

<sup>11</sup> Although loan officers supported interviewers in approaching the firms, the former did not participate in the interviews nor did they receive any firm-level information, the confidentiality of which had to be guaranteed when it was collected.

<sup>12</sup> A total of 89 firms could not be interviewed, for the following reasons: 4 had been bought out, 20 had closed, 5 did not have the owner-manager present, 19 could not be found, 9 had had their loan foreclosed and therefore did not cooperate, and 32 refused for other reasons.

mid-2001, so that the entire past of each firm could be studied.<sup>13</sup> For the purposes of this analysis, “start date” was defined as either the date of starting operations after founding or of the last major reorganization (split-up, merger, or spin-off of the sample firm). The age of the firm (time since start date) is an important variable to control for in the analysis, and its distribution is shown in Table 1.

Table 2 contains the composition of the sample by region, industry, and employment size. The distribution by region follows the geographic spread of the loan programs, with particular concentration in Banat and the West. Concerning the industry distribution, nearly half the sampled firms operate in wholesale or retail trade, but there is also significant representation in several manufacturing sectors, transportation, and a variety of services. The size distribution reveals that 53 percent fall into the “micro” category, with fewer than 10 employees, and an additional 23 percent have between 10 and 19 employees. Only 9.1 percent of the firms are “medium,” according to the standard definition of 50–249 employees. Thus, the sample in this study is heavily tilted towards the smallest size categories of firms, unlike most other studies of the SME sector.

An important concern that may arise with respect to our sample is that there is some form of “selection bias” in the process determining whether firms receive loans from these loan agencies, and therefore that any estimates of the impact of determinants on growth may be biased. As with any nonexperimental design, we cannot entirely exclude the possibility of selection bias, but there are a number of mitigating factors to bear in mind. First of all, most of our determinants are measured in continuous variables that show considerable variability within and across firms. For example, considering the role of debt finance, we note that there are many

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<sup>13</sup> Some variables representing characteristics of the business environment are not time-varying, however, limiting the ways in which they can be used in the analysis.

firm-year observations when there are no loans, and there is enormous variation in the size of loans in those firm-years where they are present.

Furthermore, as in any policy evaluation based on observational data rather than a randomized trial, our main ambition is limited to the “internal validity” issue of assessing “the effect of treatment on the treated.” Thus, again using the example of loans, the relevant counterfactual is that the firms in our sample had not received these loans in these years, or that they had received smaller or larger loans. When we include firm fixed effects in the estimating equations, the coefficients are identified off the variation within each sampled firm. The results from this analysis may be generalized only to firms similar to those in our sample, and one should be cautious about extrapolations to firms lacking a common statistical support.<sup>14</sup>

The most relevant policy questions, however, concern marginal changes: it is not whether loans should be extended to the universe of all firms in Romania, but rather whether the loan program should be increased (or reduced), either by increasing the loans that the sample firms receive or by raising the number of firms that receive loans. In the latter case, it is plausible that the next several hundred firms in the queue for such loans would be sufficiently similar in their response, and we believe that our results are informative for this policy question, which is much more realistic than a program of universally available loans.

A particular problem with our sample of loan recipients could arise if firms are given loans based on their expected growth in subsequent years. Although we have been concerned about this possibility, there are several reasons why it seems unlikely to produce bias in our data. First, as in the case of many microcredit organizations, the loan agencies evaluate loan applications based on the credit history and particularly the previous cash flow of the applicant,

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<sup>14</sup> Heckman et al. (1998) discuss the importance of common support in estimating treatment effects in the dummy treatment variable case.

and they do not even request a business plan for the future. In nearly all cases, collateral with a value about 120 to 130 percent of the loan value is required.<sup>15</sup> Second, the inclusion of fixed effects in our equations controls for fixed differences in the quality of firms that might be associated with different growth rates and different sizes or probabilities of loan receipt. Third, we include other variables to control for differences in demand conditions. Among these variables are population size of the municipality in which the firm is located and the growth in sales and employment of the industry-county; the latter are highly disaggregated (with over 400 categories). Including the measures of finance, human capital, and technical assistance in the equations may also help attenuate this form of bias, as, for instance, a firm anticipating a profitable investment opportunity may be more likely to apply for a loan, to retain profit, and to seek some technical assistance; including all these in the equation helps control for demand effects.

Another type of selection bias could result from the fact that our database includes only surviving firms.<sup>16</sup> If the factors that increase growth also tend to raise the probability of survival, as stands to reason, this suggests that our estimates of the effects will be understated, which is of course a caveat about our results.<sup>17</sup>

## **2.2 Measuring Small Firm Growth**

The standard measure of growth used in past studies of small firms is the change in the number of workers since startup, a variable that is relatively easy for respondents to remember

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<sup>15</sup> In the collateral requirement and a number of other characteristics (low female participation, no group-lending, inclusion of relatively long-term loans, targeting of non-poor), the USAID-supported programs are closer to the Bank Rakyat Indonesia type of microfinance rather than Grameen Bank; see Morduch (1999) for an overview of these programs and Rai and Sjöström (2004) for a recent analysis of Grameen Bank.

<sup>16</sup> The likelihood that this is a problem is diminished by the fact that, as discussed above, only 20 firms from the original list of 386 had closed by spring 2001. Moreover, Liedholm (2002) reports insignificant selection bias in growth regressions for small firms in Swaziland and Zimbabwe.

<sup>17</sup> Another type of selection bias would arise if a maximum size constraint is imposed on the sample, a standard practice in studying SMEs, but one we did not follow in our analysis.

and that is uncontaminated by price changes (see, for example, Liedholm and Mead, 1999). Moreover, job creation may be an important social goal, and policies to support small businesses are frequently justified on their supposed employment effects (Birch, 1987).<sup>18</sup> In this paper we study both employment growth, using a modified measure that is arguably more appropriate, and also sales growth as an alternative measure. This section describes the employment and sales growth definitions and analyzes how the measures vary with such characteristics as firm age, sector, region, and year.

The definition of employment growth in the present study differs in a number of important ways from a simple calculation of the change in the number of workers from the firm's startup to the date of interview. Our definition here includes working owners (entrepreneurs), since job creation for owners may be equally as valuable, from a social point of view, as jobs created for others. Workers on external (rather than labor) contracts are also included in the definition, as the purpose here is not to distinguish different types of contractual relations.<sup>19</sup>

A still more important feature of the definition of employment growth analyzed here is that we study annual growth rates, rather than total change since startup. The use of annual rates permits a much more precise assessment of the timing of employment growth effects, rather than cumulating over a long period of time. We exploit the panel data to link, for each firm, the timing of employment growth to the changes in factors that may be hypothesized to affect this growth.<sup>20</sup> The startup year is excluded from the analysis because it is typically a highly volatile

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<sup>18</sup> According to McMillan and Woodruff (2002), “[t]he creation of jobs has been arguably the most important benefit of the new entrants” in transition countries.

<sup>19</sup> On the other hand, unpaid family helpers are excluded, both because their relationship is more frequently part-time and casual (as well as unpaid), and because they cannot be reliably measured in all years. An incidental benefit of including working owners in the definition is that operating firms then always have strictly positive employment, which avoids the problem of zeros in computing ratios and growth rates. Note that many of the sample firms have multiple working owners (the average is nearly two per firm).

<sup>20</sup> We also examined cross-sectional differences in employment growth, but in this case the measure is scaled geometrically (in other words, assuming a constant exponential growth rate) with the purpose of creating some comparability between firms of various ages. Results from these cross-sectional regressions are qualitatively

period in which firms may not fully operate.<sup>21</sup>

Similar principles are applied in our analysis of sales growth, where we study annual rates of change in real (PPI-deflated) sales. Sales are reported cumulatively by year; thus, during the startup year, they are an unreliable measure of average performance due to the ambiguity of the precise date of startup. We therefore restrict the analysis of sales growth to data only from the first full year of operation. Unfortunately, information on sales in 2001 is not available, and all analyses of sales therefore concern data only through the year 2000.

Figures 1 and 2 contain graphs of the distributions of annual average growth since the first full year of operation after startup for employment and sales, respectively. Overall, growth performance was very strong, with average employment growth about 8 percent and average sales growth about 9 percent. Growth performance varied quite considerably across these firms, however. While most firms grew on average, a significant subset experienced no growth or declined. At the top end, 10 percent of firms experienced employment growth averaging over 30 percent a year, and 10 percent had sales growth over 50 percent. Thus, the sample contains enough variation for the study to be able to relate growth to potential determinants.<sup>22</sup>

Table 3 shows that growth rates vary significantly by year, with a general decline over much of the period. To some extent, the decline may be reflecting the recession of the late 1990s in Romania, and it may also reflect age effects: as the firms in the sample grow older, their growth rates follow a typical life cycle decline. This pattern suggests not only that age and year should be controlled for in the statistical analysis, but also that our search for the growth effects

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similar to those reported here, and they are available from the authors upon request. The studies discussed by Liedholm and Mead (1999) use cross sections, but appear to analyze employment growth from startup without scaling by firm age, while our method measures job creation per unit of time.

<sup>21</sup> Indeed, an anomalous finding reported in Liedholm and Mead's (1999) summary of research on Africa, the tendency for relatively small startups to experience above-average high growth in the years after startup, might be attributable to the fact that the smaller firms had not really started up in that first year.

<sup>22</sup> Growth rates by region, industry, year, and age also vary, and we control for them in the analysis.

due to factors such as loans or technical assistance faces an uphill battle in the face of the life cycle effect.

### **3. MANAGERIAL EVALUATIONS OF GROWTH CONSTRAINTS**

Most studies of factors explaining small firm growth rely on managers' survey responses concerning their perceptions of constraints. The problem with such an approach is that the responses to survey questions are clearly subjective and sometimes self-serving; therefore they cannot be taken as conclusive evidence. Nevertheless, such questions do permit the issues to be phrased directly, which is a particular advantage when it is difficult to design objective measures of factors. As a supplement to the analysis of objective factors and growth measures, opinions of entrepreneur-managers were also collected in this project, and they are reported in this section.

The phrasing of the questions involved listing a total of 14 constraints and asking the respondents to rate the degree to which he/she believed that the factor constrained their own firm's growth. Four sets of factors are analyzed:

- finance: capital constraints, lack of collateral, and level of taxation;
- non-financial inputs: difficulties in hiring appropriate employees and in finding adequate premises and supplies;
- malfunctioning of the business environment: poor contract enforcement, administrative burden of taxation, bureaucratic interference, police protection and private protection payments, and unfair competition; and
- macroeconomic climate: inflation and low demand for goods and services provided by the firm.

The assessment of these factors is measured on a scale from 1 to 5, where 1 indicates not binding at all and 5 indicates extremely binding. For many purposes, little information is lost by

grouping scores 1–3 together as relatively non-constraining and scores 4–5 as very constraining, and the results for the percentage of firms reporting scores 4–5 are presented in Table 4. Results are provided for firms by category of growth rate (below and above the median) and by category of employment size (“micro” = 0–9, “small” = 10–49, and “medium” = 50–249). In addition, respondents ranked the top five “most constraining” factors, and the results are shown in Figure 3.

### *Financial Constraints*

Consistent with many studies of managerial opinions in small businesses, managers in the firms we survey rank financial factors as substantial constraints on growth.<sup>23</sup> As shown in Table 4, about 78 percent of firms considered lack of capital as a very constraining factor, and the percentage was higher in slow-growing firms and those in the smaller size categories. Lack of collateral was taken as a serious barrier to accessing credit by 42 percent, although in this case faster growing firms were more likely to cite it as a constraint, while there is no clear relationship with size.<sup>24</sup> The high level of taxation, which may reduce the possibility of internal finance as an alternative to costly external sources, was considered an important constraint by nearly all firms (91.1 percent), with comparatively little variation by growth rate or size.<sup>25</sup> As shown in Figure 3, more than half of the firms reported either lack of capital or the level of taxation as the “most constraining” factor of all.

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<sup>23</sup> See, for instance, Pissarides, Singer, and Svejnar (2003) on Bulgaria and Russia, and Barlett and Bukvic (2001) on Slovenia. EBRD (1999) uses a four-point scale, with four implying the highest level of constraint, and reports an average score of 3.11 for financing for startups in 1997–99 across 22 transition economies.

<sup>24</sup> The same percent was obtained in a study carried out by the Romanian Center for Small and Medium Enterprises (1998) in 1996, suggesting there has been little change in collateral demands of the main credit providers.

<sup>25</sup> The survey used for the EBRD (1999) report finds an average score on “taxes and regulation” of 3.26 for all countries and 3.55 for Romania, but unfortunately does not distinguish tax level, administrative burden of taxation, and other regulatory burdens.



### *Labor and Material Inputs*

Under central planning, labor and other production inputs were allocated through bureaucratic and administrative means, and slow development of factor markets could pose constraints for growth in the transition. Educational systems designed to serve the pursuit of rapid industrialization may be poorly adapted to producing skills appropriate to a market economy, and soft budget constraints may keep resources bottled up in unproductive sectors of the economy. These problems could be particularly acute for small firms and new entrants that would like to expand. In the current study, about one-third of entrepreneur-managers mentioned hiring as a severe constraint, the problem reportedly greater for slow-growing firms and for micro and small firms. The availability of non-labor inputs, such as buildings and land, appears to be even less serious, as 18 percent of firms reported difficulties in finding and renting adequate premises (buildings), and about 11 percent were concerned about the reliability of supplies.<sup>26</sup> These factors were seldom mentioned on the list of worst constraints.

### *Business Environment*

In order to assess the business environment, respondents were asked to report the degree of constraint associated with a variety of factors concerning contract enforcement, administrative burden of taxation, bureaucratic interference, police protection and private protection payments, and unfair competition. Some recent studies have argued that these factors are particularly important barriers to small firm development.<sup>27</sup>

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<sup>26</sup> The problem appears to be greater for SMEs elsewhere in the region. Pissarides, Singer, and Svejnar (2003), for example, report that 52 percent of the Russian and 55 percent of the Bulgarian managers in their sample considered that “getting land, office space and buildings” was a very important constraint; the data pertain to 1995, still very early in transition, however, compared to the present study’s information on Romania in 2001. EBRD (1999) returns fairly low values for “infrastructure”: an average of 2.07 for all countries, and 2.51 for Romania.

<sup>27</sup> See EBRD (1999) and Johnson, McMillan, and Woodruff (2000, 2002).

The survey results, again shown in Table 4, indicate that only 17.7 percent of entrepreneurs consider that at least one type of contract enforcement (with either customers or suppliers) is a very binding or serious constraint. Moreover, protection payments to the police and private parties (mafias), which threaten property rights, are evaluated as serious problems by only trivial numbers of firms. Constraints associated with bureaucratic interference are somewhat higher, with about one-third of firms reporting serious problems, a fraction that is higher in slower growing and smaller enterprises; about 5 percent of firms reported this problem as the most constraining they faced. Nevertheless, by these conventional measures, the business environment appears to be less constraining than recent claims suggest.

More important in these managerial opinions is the allegation that some competitors receive unfair advantages on the market, with about 47 percent of firms considering unfair competition a binding factor.<sup>28</sup> Whether competition is evaluated as “unfair” could certainly involve some subjectivity, but in the Romanian context it may reflect the presence of subsidies or regulations favoring larger, state-owned firms (particularly *regii autonome*) or jealousy over special preferences granted to foreign investors, which have been quite controversial in the country. Also, Romanian mass media often report cases of unfair benefits received by firms with strong political connections. About 6 percent of firms report this factor as the most constraining.

Still more substantial is the view that the administrative burden of taxation is an important constraint, with 90 percent of managers so reporting. This variable is unusual in studies of small firm growth, as the level and administrative burden of taxation are rarely

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<sup>28</sup> The Romanian Center for Small and Medium Enterprises (1998) report a similar response in their study using 1996 data. Unfair competition was reported to be the second most serious constraint on sales.

distinguished.<sup>29</sup> But it does represent an aspect of the environment for business that may be influenced by government. In any case, despite the fact that most managers take a dim view of the complexities of the tax code, few cite it as one of the most constraining factors, implying that it is relatively less important than some of the others.

### *Macroeconomic Climate*

Inflation was viewed by most firms as a severe constraint, and about 30 percent cited it as the single most constraining factor, as shown in Figure 3. Low demand for the firm's products was cited as a constraint by 37 percent, but it was one of the most important factors for very few firms. These results suggest that, to small firms, macroeconomic stability is viewed as more important than demand growth; apparently most of these firms believe they have a market, but they require a stable environment to be able to make pricing and other business decisions.

## **4. OBJECTIVE MEASURES OF POTENTIAL FACTORS AFFECTING GROWTH**

This section presents our measures of factors that may promote or constrain the growth of the sample firms. We refer to these measures as “objective,” and for the most part the variables do refer to quantities that may be independently verified and that are defined according to generally accepted and interpersonally comparable metrics. Some of the variables, however, result from questions in which manager-owners were asked to estimate some factual condition or circumstance. Such measures are particularly important in the business environment section of the survey, when respondents were asked about various aspects of government regulation and interference, contract enforcement, property rights, and corruption. With respect to these estimated variables, however, our method remains the same—to investigate their effects on firm

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<sup>29</sup> Administrative burden is also not the typical measure of the business environment employed by studies such as EBRD (1999) and Johnson, McMillan, and Woodruff (2000, 2002). As noted above, EBRD (1999)

growth in a multivariate panel framework—and thus the empirical strategy differs from the standard analysis of managerial opinions concerning growth constraints presented in the previous section.

Our classification of potential growth factors emphasizes policy-relevant variables and draws upon previous research on one or another aspect of these issues. The four sets of factors, in our classification, are as follows:

- *finance*: retained earnings, conventional bank lending, informal credit markets, tax credits offered by the state, and international aid programs;
- *human capital*: education, experience, and other characteristics of both entrepreneurs and their workforces, including training and constraints on hiring;
- *technical assistance*: membership in a business association and training and consultancy programs from a variety of sources; and
- *business environment*: red tape, contract enforcement, property rights, and corruption.

Each of these factors has been the subject of extensive discussion, but no prior study has considered all of them simultaneously and attempted to evaluate their relative importance on firm growth performance. In this section, we present our measures for each set of factors in turn.

#### **4.1 Finance**

We approach the controversial question of potential financial constraints on firm growth by examining an array of measures, including the size, number, and source of loans, the rate and amount of reinvested profit, and the extent of access to tax credits. Starting with loans, the Romanian survey sample includes only firms that have received a loan from a USAID-supported program; thus all these firms have received at least one loan. Many of them had received loans

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combines “taxes and regulations” into a single category.

from other sources, and the USAID-supported loans account for only half the total loans reported by the sample firms since their founding. We include all types of loans in the analysis, without distinguishing the origin.

It is important to note that not every firm had an outstanding loan every year, however. Indeed, in most years of their operations, the sample firms had no outstanding loans whatsoever. Moreover, some firms received much larger loans than others. The amount of loans, therefore, varies considerably both across firms, and over time for each firm.

Tables 5 and 6 provide information on the incidence and size of outstanding loans, measured as a ratio to employment and sales.<sup>30</sup> Only from 1999 did the percentage of firms with loans rise over 50, and it peaked at 75 percent in 2000, falling to 68 percent in 2001. The mean outstanding loan per employee is generally about \$3000 for firms that have them, and when the Romanian lei value of sales is converted at current exchange rates, the mean loan amount is about 70 percent of sales; for Romanian firms, these are substantial loans.<sup>31</sup>

An alternative to obtaining external finance is reinvesting profit. Table 7 shows the variation in the percentage of profit that firms report reinvesting. The low reinvestment rates in some firm-years may be accounted for by the lumpiness of investment projects whose financing requires multiyear savings from profit. In addition, in many firms it may be the case that entrepreneurs' sole source of income is profit (particularly in unincorporated firms where owners are not also employees). The fraction of firms reinvesting is higher earlier in the period, but the

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<sup>30</sup> The size of the outstanding loan is measured as the amount in the previous year. The amount is determined by the extent to which the loan expands financial possibilities in that year, defined as the full amount of the loan in the first half year of disbursement and declining linearly over the term of the loan thereafter. These calculations assume that the loan is repaid in equal installments continually over the term, which is the most common practice (usually monthly).

<sup>31</sup> Concerning the sources of finance, informal loans from family, friends, and loan sharks account for a rather small percentage of the total (about 3.5 percent), while formal loans from banks and international organizations account for 95 percent. Interfirm credit also plays only a small role for our sample firms, in contrast to McMillan and Woodruff's (1999) analysis of firms in Vietnam.

average rate among those reinvesting is fairly constant at about 80 percent.

The relevant notion of profit for reinvestment purposes is net or after-tax profit; thus the extent to which firms have profit to reinvest is influenced by their tax rates. A particularly interesting policy in this respect has been the granting of tax credits, given for a variety of reasons and under a variety of programs (60 percent reduce the profit tax and another 15 percent reduce import or export taxes). Few of them are tied directly to employment increases. Unfortunately, the value of these benefits is difficult to quantify, but Table 7 shows the percentage of firms reporting receiving them and their number by year. About 90 percent of the sample did not receive any facility in any given year, but those that did had extra financial resources they could use to grow.<sup>32</sup>

## **4.2 Human Capital**

Although it is frequently claimed that the transition economies of Eastern Europe started the process with relatively strong human resources due to well-developed educational systems, it is less clear that the skills of the population were well-g geared toward entrepreneurial endeavors or toward responding to the demands of the market rather than central planners and factory bosses. Table 8 shows some characteristics of entrepreneurs in our data. These are computed by taking the share-weighted average across owners for each year and for each firm, averaging these across years for each firm, and then averaging across firms. The figures thus give the average percentage ownership by each characteristic.<sup>33</sup>

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<sup>32</sup> Indeed, receiving a tax credit is statistically significantly correlated (0.122) with the percentage of profit that is reinvested.

<sup>33</sup> If each firm had a single, unchanging entrepreneur, this would correspond to the percentage of entrepreneurs, but with multiple entrepreneur-partners holding differential ownership stakes, it is important to take into account these weights in estimating the relative importance of each characteristic. The characteristics are unchanging, so the fixed effects regressions, of course, rely on changes over time in ownership. Such changes occur when an entrepreneur sells the business to another or takes on an additional partner, for example.

The table shows that women own an average of about 30 percent, while only 0.7 percent is accounted for by foreigners.<sup>34</sup> Reflecting the depth of the restructuring process in the Romanian economy and the decline in the value of skills obtained under central planning, most entrepreneurs in our sample are new to the industry in which their firms operate: 59 percent worked outside the industry prior to starting up the firm. Entrepreneurs tend to be well educated, with 49 percent having completed some form of university education, and an additional 32 percent having completed academic secondary schools. Most entrepreneurs are in their 30s and early 40s, and an unusually low fraction is over 50 years old.<sup>35</sup>

The survey also contains information on workers' characteristics, including their educational attainment. By contrast with their employers, few employees had university education: 12.6 percent, similar to the national average. About 33 percent of workers had not finished high school.

A final human capital measure is a proxy variable for the difficulty of hiring, like the managerial opinion variable on this topic in Section 3. Our measure is the respondent's estimate of the costs of hiring an additional worker, including all the time spent advertising, interviewing, selecting, and training a new employee. The range of this variable is from zero to 480 hours, with a mean of 45.9 and median of 24.0. The survey also asked about initial training costs, measured in time; the mean was 54 days for a newly hired inexperienced worker, and 22 days for those with some experience. In some specifications, we summed the hiring and training times to obtain a measure of the total cost.

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<sup>34</sup> Although gender and nationality may be less obviously policy-relevant than education, in fact many microcredit programs in developing countries have been targeted to women, while foreign participation in the small business sector is a function of policies towards immigration and capital flows, among others.

<sup>35</sup> The study also investigated a variety of other characteristics of entrepreneurs, including their family backgrounds and their experience prior to 1990 (including political background), but these variables were unassociated with measured firm performance in this data set.

### 4.3 Technical Assistance

Much effort and many financial resources have been expended on the design of technical assistance programs for small firms in transition economies, but rather little evidence is available on how well these programs have functioned. Relatively few firms in our data report actually having received technical assistance: about 30 percent overall, 10 percent receiving only training, 9 percent receiving only consulting, and 10 percent receiving both.

Although most firms do not receive technical assistance, those that do tend to receive multiple services. The types of services received, source of financing, and service providers are shown in Table 9. Most common are consulting in marketing and training of entrepreneurs and workers. About half the services were paid for by the firm itself, while USAID accounts for only 13.5 percent. Both domestic and foreign/international providers are represented in our data.

Respondents were also asked to rate the usefulness of each instance of technical assistance on a three-point scale (“not useful at all,” “somewhat useful,” and “very useful”). Despite the low incidence of technical assistance, the recipients rate what they have received very highly, 75.0 percent of services being rated “very useful” and an additional 21.5 percent “somewhat useful.” These subjective ratings, while informative, cannot be equated with evidence of a positive effect of receipt of technical assistance services on the firm’s growth rate. Such evidence requires multivariate analysis of factors explaining growth, including technical assistance.

Donors have actively encouraged business associations as an important way to promote SME development. Only 28.5 percent of the firms in the sample are members, however. Members report wanting to be a part of business associations for several purposes, the most common being consulting services, locating customers and suppliers, and training. Many of the



other firms report not being members because the services are not useful or membership is not worth the cost.

#### **4.4 Business Environment**

The final set of factors concerns the environment within which firms operate: costs of registration and problems with bureaucracy, use of the courts and other means to handle disputes, predatory behavior by the police and private parties, and the extent of under-reporting of financial indicators.<sup>36</sup> Obtaining accurate indicators for these factors is difficult, and the survey attempted a wide variety of alternative measures.

The cost of registration is frequently used as a measure of bureaucratic interference into small firm operation. In the Romanian case, the approval of three different agencies was necessary during most of the period we are studying: the Ministry of Finance, the Ministry of Labor and Social Protection, and the Registry of Trade and Commerce. It is frequently maintained that bribes are either necessary or useful for expediting the registration process, and our questionnaire asked respondents to estimate the distribution of the total monetary cost among official payments, unofficial payments (bribes), and consulting fees (which might also be partly bribes).<sup>37</sup> Official payments account for 90 percent, consulting fees for 7 percent, and bribes only about 3 percent, according to the responses of the owner-managers we interviewed.

The survey also collected information on the number of permits required for the firm to operate in the first year after founding and the number of government inspections that took place that year. While most firms needed relatively few permits and received a moderate number of

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<sup>36</sup> IRIS (2000) contains a detailed discussion of legal procedures, regulation, and taxation of small businesses in Romania.

<sup>37</sup> Anecdotal evidence suggests that bribes are frequently paid indirectly, through a third party; for instance, a lawyer or other agent may be hired to carry out the registration, and part of the “fee” paid to this agent may end up in the hands of the bureaucrat. Most surveys of corruption fail to measure this channel.

inspections (in both cases defined as less than ten), some firms experienced more bureaucratic hassles.<sup>38</sup>

Most firms have disputes with customers or suppliers at some time or other in their history, but an interesting question is how the disputes are handled. Survey respondents were asked to specify the dispute-resolution methods they had used in the past and the single method they would most likely use in the future. The results show that going to court is common (58.6 percent of firms report having done so, and 37.7 percent say this would also be the most likely future method), but still more common is resolving never to deal with the party again.

To elicit truthful responses on protection payments, firms were asked to specify the incidence in their sector. Only about 7 percent of firms say “rather yes” to the statement that it is sometimes necessary for firms in the sector to make such payments to either private parties or the police.

Respondents were also asked whether they were willing to pay for a clean business environment. Of 282 respondents, 77 percent claimed they were willing to pay, and the amounts they reported to be willing to pay were not inconsequential (5–10 percent of sales).

A final indicator is truthful reporting. If a firm has little to fear from predatory government bureaucrats or private mafias, it is more likely to truthfully report financial indicators. Firms were asked to estimate the extent of under-reporting by “other firms in the same industry and region.” The results show that an average of 24 percent of employment, 32 percent of wages, 28 percent of profit, and 25 percent of sales are said to go unreported.

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<sup>38</sup> IRIS (2000) claims that it was not only the number of required permits that bothered respondents, but also the cost of preparing the necessary documentation to get permits; the median amount of time preparing documentation for the Trade Registry was seven days, for example. In the current survey, the median respondent reported a total of 30 days of work for filling out forms and dealing with the Trade Registry, the fiscal authorities, and the Labor Chamber in order to be able to operate, but this variable was unassociated with subsequent firm growth.

According to these measures, the hidden economy is quite substantial in Romania.<sup>39</sup>

## 5. ESTIMATION FRAMEWORK AND RESULTS

This section reports regression results relating employment and sales growth to the four types of factors, while controlling for other relevant variables: firm age, reorganizations (two dummies, one for mergers and acquisitions, and the other for split-ups and spin-offs), a former state enterprise dummy, the size category, local growth of the industry (2-digit industry in each county), the size of the city where the firm is located, industry, region, and year dummies. Life-cycle considerations and previous studies of firm dynamics suggest that growth rates decline with firm age and size. By definition, mergers and acquisitions should be associated with growth, and split-ups and spin-offs with contraction. Former state firms may be less likely to grow. Firms in larger cities may have more growth opportunities. Local growth of the firm's industry further controls for demand conditions. Industry and regional dummies provide still more controls for demand and other factors not otherwise included, and year dummies control for macroeconomic shocks. The regressions are based on a 1994–2001 panel. The equations we estimate are all variants on the following basic form:

$$y_{it} = \beta_1 Finance_{it-1} + \beta_2 HumanCapital_{it-1} + \beta_3 TechnicalAssistance_{it-1} + \beta_4 BusinessEnvironment_{it-1} \\ + \gamma_1 Age_{it} + \gamma_2 Acquisition_{it-1} + \gamma_3 Spinoff_{it-1} + \gamma_4 FormerState_i + \gamma_5 FirmSize_{it-1} + \\ \gamma_6 LocalGrowth_{it} + \gamma_7 CitySize_i + \gamma_8 Industry_i + \gamma_9 Region_i + \alpha_t + \alpha_i + \varepsilon_{it} ,$$

where the  $\beta$  are the parameters of interest corresponding to policy-relevant factors, and the  $\gamma$  reflect the impact of controls. In alternative versions of this equation,  $y_{it}$  represents employment and sales growth— $\ln(E_{it}/E_{it-1})$  and  $\ln(S_{it}/S_{it-1})$ —and different specifications of the policy-relevant

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<sup>39</sup> A recent paper estimating the size of the shadow economy labor force as a percentage of the working age population in 22 transition countries reports a figure of 24.3 percent in Romania, just above the Central and

factors are employed. Summary statistics for these variables, which are based on those discussed in Section 4, are provided in Table 10, and precise definitions may be found in the data appendix. Controls that do not vary over time (subscripted with only an  $i$ ) drop out of the equation when the firm fixed effects  $\alpha_i$  are included, as does firm age, when both  $\alpha_t$  and  $\alpha_i$  are included. In most specifications we include the  $\alpha_i$  to control for unobserved firm heterogeneity, but as some business environment measures are contemporaneous or refer to the firm's startup period, we also estimated every equation by OLS. An additional advantage of OLS is greater robustness in the presence of classical measurement error.

We report the results from estimating this equation first with a base specification that includes some measures of finance, human capital, and technical assistance. These results, for both pooled OLS and firm fixed effects (FE) specifications are shown in Table 11. Tables 12, 13, and 14 then show results from alternative specifications of the financial, technical assistance, and business environment factors, respectively, while retaining the same controls and the variables associated with the other factors from Table 11. The results shown are only a small fraction of all we estimated, permitting variation in the choice of variables, timing, controls, and use of firm fixed effects.

The results in Table 11 imply a positive impact of the relaxation of financial constraints through loans in one year on employment and sales growth in the next. The impact on employment growth is statistically significant in both the OLS and FE specifications, while for sales it attains statistical significance at conventional levels only in FE. The magnitudes suggest that doubling the size of loans would raise the employment growth rate by between 3 and 7 percentage points, the latter implying a doubling of the annual average growth rate displayed by

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East European average of 23.3 percent (Schneider, 2002).

the firms over this period (which was 7 percent, as shown in Table 3). Such an increase in loan size would raise sales even more, by 10-17 percentage points. The greater effect on sales could be due to the fact that capital and labor partially substitute for one another.<sup>40</sup> These results are quite robust to alternative specifications of the timing of the loan variable, for which we exploited the availability of detailed information on the timing of all the firm's loans. In particular, we examined the effect of average loans over the years  $t-1$  and  $t$  and those in the second half of year  $t-1$  and the first half of year  $t$ .<sup>41</sup> We also estimated the equation with the loan variable in linear rather than logarithmic form, and in absolute form (not scaled by employment or sales). The results from all these robustness checks were qualitatively very similar to those presented here.

State tax credits consistently and substantially raise employment growth, as also shown in Table 11. In the OLS specification, an additional tax credit in one year is estimated to increase employment growth by 4 percentage points, while in the FE the effect is estimated to be 8 percentage points. When considered relative to the average baseline employment growth of 7 percent, these results suggest that the high statutory tax rates represent a significant financial constraint on small firm employment expansion. This is consistent with the evaluations of about one quarter of the entrepreneur-respondents in our sample that the level of taxation is the most constraining factor for the development of their firm. The estimated effect of these subsidies on sales, however, is smaller in magnitude in the FE specification, and it is statistically insignificant for both OLS and FE.

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<sup>40</sup> Three-quarters of loans in the sample are solely for fixed investment, and only 2-3 percent are exclusively for working capital.

<sup>41</sup> Consistent with our definition of the one-year lagged variable, these measures of outstanding loans are calculated assuming a linear repayment schedule, thus a linear rate of decline in the degree to which the financial constraint is relaxed.

Turning to alternative specifications of finance, in Table 12, the proportion of reinvested profit is estimated to have a strong positive effect on both employment and sales. The estimates for trade credit, while usually positive, are more sensitive to changes in specification and are not usually statistically significant (here only in the OLS specification of equation 3 for employment growth in Table 12). So far, the results support the proposition that financial constraints are highly significant for the sample firms, as an increase in credits and in reinvested profit raise both employment and sales growth, while tax relief is estimated to raise employment.

The effects of the human capital variables on employment and sales growth are weaker in general than those for financial constraints. Few variables are statistically significant, particularly in the fixed-effects specifications. The negative, slightly convex relationship between both growth measures and entrepreneur age, found in the OLS specifications, disappears once firm fixed effects are added.<sup>42</sup> Note that the demand proxies in the equations, such as the growth of sales and employment in the county-industry, control for the possibility that an anticipated increase in demand may lead to more skilled entrepreneurs taking over the business. Without the demand controls, in fact, the result for entrepreneur education is much stronger. The coefficients for worker education are also small and imprecisely estimated.

Technical assistance is associated with faster employment and sales growth in the OLS equation, but the estimated coefficient becomes statistically insignificant when firm fixed effects are added. As shown in Table 13, there is some evidence of a positive effect of technical assistance only when it comes from a foreign partner or international organization, and the impact of the latter is only marginally statistically significant (at the 10 percent level) when firm

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<sup>42</sup> As noted above, the fixed-effects specifications rely on changes in entrepreneur characteristics due to change of ownership, bringing in new partners to the business, changes in shares of the partners, etc. It is possible that there is simply not enough within-firm variation in the characteristics to permit reliable fixed-effects estimation.

fixed effects are added—and only in the employment growth regression. None of the variables shows a positive effect on sales growth once firm fixed effects are added. The combination of sometimes positive OLS and insignificant fixed-effects results suggest that the firms with better growth opportunities received technical assistance, but that the technical assistance itself had no impact.

Finally, regressions were run using many different measures of the business environment, including proxy variables for corruption, red tape, predatory behavior of public agencies, and other problems with contract enforcement and property rights.<sup>43</sup> Among hundreds of alternative specifications investigated, no evidence was found that these variables constrain growth.<sup>44</sup> To some extent, the comparative lack of strong results in this area may simply reflect the difficulty of finding reliable measures of the relevant concepts, particularly time-varying measures for each firm, but the results at least provide a caveat for policies and programs that would reallocate resources towards business environment issues at the expense of providing finance in Romania.

## 6. CONCLUSIONS

Although the importance of small startup companies for economic growth and innovation is widely recognized in all types of economies—developed, developing, and transitional—there has been relatively little research into the policy-relevant factors that stimulate their growth. Studies of managerial opinions concerning the obstacles faced by their firms are useful and suggestive, but we believe that there is a need for careful quantitative studies using panel data to

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<sup>43</sup> The survey provides about 30 alternative measures of the business environment, not counting measures of competition. The regressions attempted various combinations of these, using cross-section as well as panel specifications, and alternative sets of controls (including very parsimonious equations with few or no controls).

<sup>44</sup> Johnson, McMillan, and Woodruff (2000) similarly find little evidence of a relationship between property rights enforcement and growth in Poland, Romania, and Slovakia, which they report to have significantly better property rights enforcement than Russia or Ukraine. One interpretation of the evidence is that below a certain level of property rights protection, the policy emphasis should be on improving protection, but once protection has reached a certain level, improving access to finance may have a bigger payoff for growth.

analyze the statistical relationship between firm growth and objective measures of factors related to policies. In this study, we have attempted to begin to fill this gap, using a remarkable data set with detailed information from the startup date through the first several years in the lives of small firms. Here, we summarize the conclusions from our analysis of these data, and we also discuss caveats that are important in interpreting our work and that suggest how future research may proceed.

The results provide strong evidence that loans are an important factor in stimulating the growth of small startup firms in Romania. Internal finance also promotes growth, but trade credit appears to be relatively unimportant. This finding, which is highly robust to alternative specifications and methods of estimation, runs counter to the claims of some recent studies that finance is not an important constraint for small firm growth in Eastern Europe. Among the financial determinants of growth, tax credits consistently and substantially raise employment growth, suggesting that statutory tax rates represent a significant financial constraint on small firm expansion.<sup>45</sup> These results are consistent with managerial evaluations of finance and taxes as substantial constraints on growth.

Other factors tend to be much weaker and more sensitive to the specification. Concerning human capital, there appears to be little relationship between entrepreneur characteristics and growth, once demand factors have been included in the equations. Worker characteristics and measures of hiring costs are also unassociated with growth, consistent with the evaluations of managers that hiring difficulties are not important constraints. There is little evidence of any association of technical assistance with growth.

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<sup>45</sup> The Romanian government has recently removed many of these tax credits.



A final set of policy-relevant variables concerns contract enforcement, property rights, and other aspects of the business environment. Although transition economies have stimulated fascinating discussions of these issues, the analysis in this paper reveals that the relationship between measures of the business environment and firm performance is weaker than it is for the other factors. Among many variables investigated—including measures of corruption, permits, inspections, and problems with contract enforcement and property rights—little or no evidence was found that they constrain growth. Again, these results are consistent with the low weight placed on such constraints in managerial evaluations.

The implication of our analysis that external finance is more important than the business environment in raising small firm growth is consistent with a number of previous studies, including Liedholm and Mead (1999) for Africa and Pissarides, Singer, and Svejnar (2003) for Russia and Bulgaria. Unlike this previous work, however, our conclusions are based not only on entrepreneurs' perceptions of their "principal problems" but more importantly on an explicit analysis of the statistical relationships between firm growth and measures of the potential constraints. We estimate these relationships using survey data that permit a multivariate analysis controlling simultaneously for all the major constraints and for a rich set of covariates. We exploit the panel aspect of the data to control for unobserved heterogeneity across firms that may confound inferences drawn from cross-section data alone. Using the panel also allows us to specify the precise timing of the relationship between a time-varying constraint and firm growth. We believe that these are important methodological advantages, lending credibility to the results of our analysis.

At the same time, our results are also subject to a number of caveats. To begin with, the specific conclusions are limited to firms in our sample and to other similar firms. Collecting measures of potential constraints, growth rates, and other characteristics of small firms is

possible only through a sample survey, which faces problems of gaining access to confidential information. Refusals to participate are extremely common for such surveys, leading to problems of response-bias. We solved this problem by relying on credit agencies to encourage firms to participate, resulting in a high response rate, but with the consequence that all of the firms in our sample are unusual, at least in the sense that they received a USAID-sponsored loan. For these firms, nonetheless, our study is internally valid, as “the effect of treatment on the treated.” Using the example of loans, the relevant counter-factuals are that the firms in our sample had not received these loans in these years, or that they had received smaller or larger loans. Moreover, the results may be generalized only to firms that are similar to our sample firms. The relevant policy question is not whether loans should be extended to the universe of all firms in Romania, but rather whether the loan program should, for example, be doubled in size, either by doubling the loans that the sample firms receive or by doubling the number of firms that receive loans. If small firms in Romania are indeed capital-constrained, as our evidence strongly suggests, then we doubt that the next 300 or so firms in the queue for finance would differ materially from the 300 who did receive the USAID loan. Thus, for such policy questions, our results may also provide some guidance.

Concerning sample size, the number of firms and years in this study is larger than in most other studies of firm performance in transition economies, but it is still small enough to suggest caution in interpreting the results. The use of time series information on each firm and the focus on micro enterprises—which are advantages of this study relative to other research in this area—mitigate the problem to some extent, but not entirely. For instance, the estimates of the number of jobs created by loans fluctuate depending on the precise measures and statistical methods employed in the analysis. The positive association of higher employment growth and receipt of

loans is strongly supported by the data, but the precise point estimates of the magnitude of job creation should be treated with caution.

The strength of our conclusions is also limited by measurement difficulties. With respect to the business environment, for example, the extent to which contracts are enforced and the degree to which property rights are respected are variables that are difficult to measure. Although we collected information on a wide variety of alternative measures and explored many different ways of estimating their effects, the finding of little relationship between these variables and firm growth may simply reflect the difficulty of measurement.

Inferences concerning the association of firm growth with the potential factors may also be limited by lack of variation in the sample. To take the business environment variables again as an example, it is possible that their variation within Romania is insufficient to be related to differences in growth rates. Perhaps all firms are equally constrained by these factors. Nevertheless, the survey data do show fairly substantial variation in both the business environment measures and in growth rates.

The final caveat concerns the limits of statistical methods to yield causal conclusions. While the study has made every effort to isolate the effects of individual factors and to estimate their magnitudes, in particular through the use of panel data techniques and careful specification of the timing of the relationships, the possibility of reverse causality remains. For instance, it is possible that firms with superior growth prospects tend to receive bigger loans; in this case, the loan effect would result from careful selection by loan officers, rather than through relaxation of the financing constraint (and monitoring of the firm's behavior). On the other hand, the credit agencies evaluating the loan applications in our data do so based on the firm's collateral, credit history, and previous cash flow, rather than the particular project for which the loan would be used. Moreover, the inclusion of firm fixed effects and demand indicators help control for this

form of selection bias. Our identification of growth spurts in the period immediately following the receipt of a loan is strong evidence that the loan is the driving force in increasing growth, rather than vice versa, but we cannot entirely exclude the possibility that some dynamic selection mechanism also plays an important role.

## APPENDIX: VARIABLE DEFINITIONS

### GROWTH MEASURES

**Employment Growth** is the log of the ratio of average employment in year  $t$  to average employment in year  $t-1$ , where employment is defined as the sum of regular workers, contract workers, and working entrepreneurs.

**Sales Growth** is the log of the ratio of sales in year  $t$  to sales in year  $t-1$ , where sales level in ROL is converted to 2000 prices using implicit price deflators at the 2-digit CAEN aggregation level. CAEN is the Romanian National Classification for Economic Activities (NACE).

### FINANCE

**Loans** is the natural logarithm of the average amount of loans outstanding in year  $t-1$  plus one, scaled by the average of employment in year  $t-1$  and  $t-2$  (in employment growth regressions) or by average sales in year  $t-1$  and  $t-2$  (in sales growth regressions). Outstanding loans include any new loans received during the period plus a fraction of not yet matured loans received in previous periods, where the average amount outstanding is computed assuming constant proportionate repayment over the life of the loan. The amount of loans over other time periods (for instance, lagged six months) are computed similarly.

**Reinvested Profit** is the proportion of net profit reinvested in year  $t-1$ .

**Tax Credits** is the number of tax credits received in year  $t-1$ .

**Proportion of Materials Bought with Trade Credit** is the average proportion of materials bought with trade credit in year  $t-1$ .

### HUMAN CAPITAL

**Entrepreneur Experience in Other Industry** is the average proportion of ownership in year  $t-1$  held by individuals who worked in another industry prior to owning shares in the firm.

**Entrepreneur Age** is the average age of individual owners in year  $t-1$ , weighted by their proportional ownership.

**Entrepreneurs with High School** is the average proportion of ownership in year  $t-1$  held by individuals whose highest educational attainment is a high school education.

**Entrepreneurs with University** is the average proportion of ownership in year  $t-1$  held by individuals whose highest educational attainment is a university education.

**Foreign** is the average proportion of ownership in year  $t-1$  held by foreign individuals.

**Female Entrepreneurs** is the average proportion of ownership in year  $t-1$  held by females.

**Workers with High School** is the proportion of workers on regular contracts in mid-2001 whose highest educational attainment is a high school education.

**Workers with University** is the proportion of workers on regular contracts in mid-2001 whose highest educational attainment is either a short- or long-term university education.

## TECHNICAL ASSISTANCE

**Number of Technical Assistance Services** is the number of services in year  $t-1$ .

**Number of Training Services** is the number of training services in year  $t-1$ .

**Training for Workers/Managers** is the number of training services for workers/managers in year  $t-1$ .

**Number of TA Paid by Firm** is the number of services paid by the firm in year  $t-1$ .

**Number of TA from Government** is the number of services provided by government in year  $t-1$ .

**Number of TA from NGOs** is the number of services provided by NGOs in year  $t-1$ .

**Number of TA from Foreign Partners** is the number of services provided by foreign partners in year  $t-1$ .

**Number of TA from International Organizations** is the number of services provided by international organizations in year  $t-1$ .

## BUSINESS ENVIRONMENT

**Proportion of Permits Not Obtained** is the proportion of permits that the firm did not have, but should have had by law in year  $t-1$ .

**Number of Permits in First Year of Operation** is a dummy equal to 1 if the number of permits needed during the first year of operation was greater than 9.

**Number of Inspections in First Year of Operation** is a dummy equal to 1 if the number of inspections needed during the first year of operation was greater than 9.

**Disputes per Year** is the number of contract disputes that could not be resolved through direct negotiations that the firm has ever had, divided by the number of years in operation.

**Dummy for Protection Payments to Private Parties** is a dummy equal to 1 if other firms in the same industry were making protection payments to private parties in mid-2001.

**Dummy for Protection Payments to Police** is a dummy equal to 1 if other firms in the same industry were making protection payments to police in mid-2001.

**Dummy for Protection Payments to Government Officials** is a dummy equal to 1 if other firms in the same industry were making protection payments to government officials in mid-2001.

**Unofficial Payments** is the sum of the Private Party, Police, and Governmental Officials dummies.

**Payment for a Clean Environment** is the proportion of sales the firm was willing to pay to operate in a clean business environment.

**Proportion of Sales Sold with Trade Credit** is the proportion of sales sold with trade credit in year  $t-1$ .

**Proportion of Overdue Receivables** is the amount of overdue receivables as a proportion of sales in year  $t-1$ .

## **BASIC CHARACTERISTICS OF THE FIRM (REGRESSION CONTROLS)**

**Age of Firm** is the number of years between the start date (either startup date in the case of new firms with no antecedents in state-owned enterprises or the date of the reorganization of a former state enterprise) and year  $t$ .

**Spin-off** is a dummy equal to 1 if the firm spun off assets in year  $t-1$ .

**Acquisition** is a dummy equal to 1 if the firm made an acquisition in year  $t-1$ .

**Former State** is a dummy equal to 1 if the firm is a former state enterprise.

**City Size** is the log of the 2001 population of the city in which the firm is located.

**County-Industry Employment Growth** is the log ratio of current year average employment to the previous year average employment in the firm's county (*judet*, of which there are 17 in the sample) and 2-digit NACE industry.

**County-Industry Sales Growth** is the log ratio of current year sales to previous year sales in the firm's county (*judet*) and 2-digit NACE industry.

**Industry Dummies** include Heavy Industry, Wholesale, Retail Trade of Food, Nonfood Retail Trade, Transportation, Light Industry, and Other Services (1-digit CAEN level of aggregation).

**Regional Dummies** include South, Banat, West, Center, Moldova, and Bucharest.

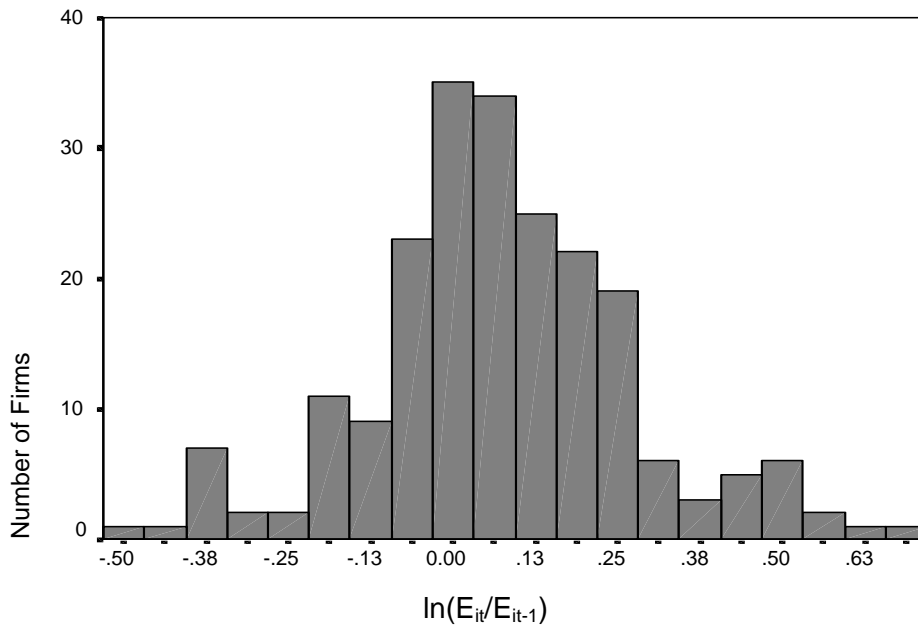
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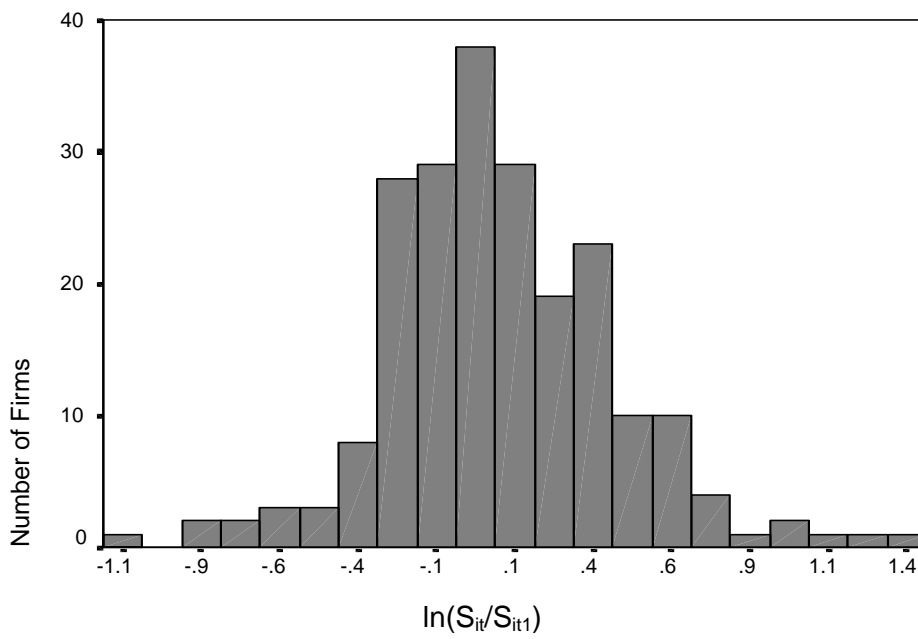


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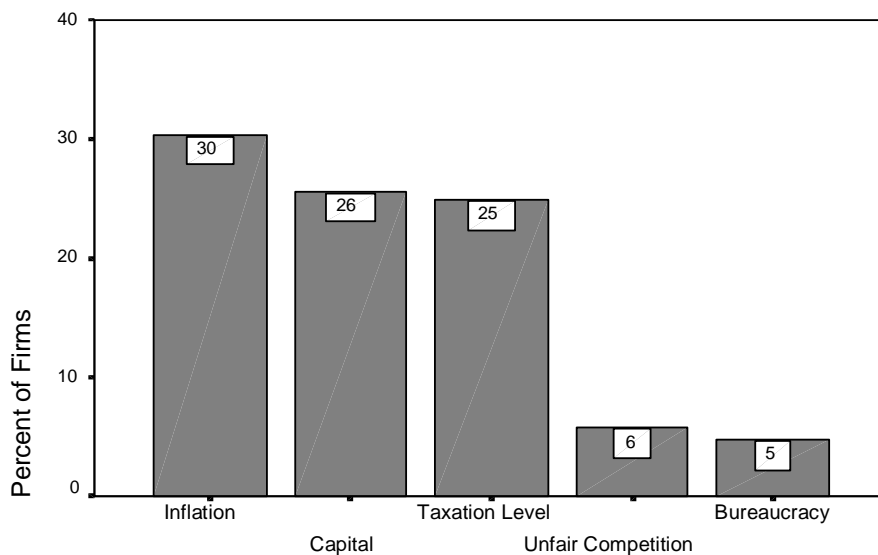
**Figure 1: Average Annual Employment Growth**



**Figure 2: Average Annual Sales Growth**



**Figure 3: Managerial Opinions about Factors Creating the Largest Growth Constraints**



**Table 1: Start Date (Year of Starting Operation or Last Major Reorganization)**

Year	Number of Firms	Percent of Firms
1989	4	1.4
1990	3	1.0
1991	32	10.8
1992	41	13.8
1993	34	11.4
1994	64	21.5
1995	25	8.4
1996	25	8.4
1997	26	8.8
1998	25	8.4
1999	18	6.1

Note: N=297.

**Table 2: Sample Composition**

	Number of Firms	Percent of Firms
<b>Region</b>		
Banat	94	31.6
West	64	21.5
Center	54	18.2
Moldova	17	5.7
South	58	19.5
Bucharest	10	3.4
<b>Industry</b>		
Light Industry	61	20.5
Heavy Industry	27	9.1
Trade	142	47.8
Transportation	22	7.4
Other Services	45	15.2
<b>Number of Employees</b>		
0 – 1	9	3.3
2 – 4	52	18.9
5 – 9	86	31.3
10 – 19	64	23.3
20 – 29	20	7.3
30 – 39	8	2.9
40 – 49	11	4.0
50 – 59	7	2.5
60 – 69	5	1.8
70 +	13	4.7

Note: N = 297 for Region, 297 for Industry, and 275 for Number of Employees. Banat includes the counties of Caras Severin, Mehedinti, and Timisoara; West includes Arad and Cluj; Center includes Alba, Hunedoara, Mures, and Sibiu; Moldova includes Buzau, Galati, and Iasi; South includes Arges, Constanta, and Dolj. Bucharest is the capital.

3-digit activities are grouped into 5 categories: Light Industry (food, beverages, textile, confection, shoes, leather, furniture, paper, publishing, construction services); Heavy Industry (chemical, rubber, plastic, metal parts, electric equipment, and instruments, recycling metallic materials, other products from minerals and metals); Trade (wholesale, retail food, retail non-food); Transportation; Other Services (accommodation and catering, real estate, repair, communication and education, information technology, unclassified service for firms and individuals).

**Table 3: Average Growth by Year**

Year	Employment		Sales	
	Average Growth	N	Average Growth	N
1994	0.08	54	0.18	48
1995	0.25	103	0.28	103
1996	0.16	168	0.32	170
1997	0.18	194	0.03	194
1998	0.18	222	0.13	219
1999	0.08	246	0.17	244
2000	-0.02	271	0.03	268
2001	0.01	271	n.a.	n.a.
Average Annual	0.07	238	0.11	248

Note: Firms are included from age 2 onwards.

**Table 4: Managerial Opinions about Growth Constraints**

Type of Factor	All Firms	Growth Rate		Firm Size		
		Slow	Fast	Micro	Small	Medium
<b>Finance</b>						
Lack of capital	77.7	82.6	70.4	80.8	77.1	64.0
Lack of collateral	41.5	35.8	45.4	37.6	43.8	36.0
Level of taxation	91.1	92.7	88.9	92.8	86.7	96.0
<b>Inputs</b>						
Hiring difficulties	32.6	39.8	27.8	33.1	35.2	24.0
Difficulties finding premises	18.4	22.9	17.6	23.2	18.1	8.0
Unreliable supplies	11.0	15.6	5.6	13.6	11.4	8.0
<b>Business Environment</b>						
Poor contract enforcement	17.7	18.9	17.0	8.3	28.2	4.0
Admin. burden of taxation	90.8	91.7	88.0	89.6	89.5	96.0
Bureaucratic interference	33.3	35.2	29.6	35.5	32.4	28.0
Unfair competition	46.8	49.1	37.4	41.9	51.0	41.7
Police protection payments	2.5	4.6	0.9	5.6	0.0	0.0
Private protection payments	1.8	2.8	0.9	3.2	1.0	0.0
<b>Macroeconomic Factors</b>						
Inflation	84.8	90.8	79.6	92.0	81.9	68.0
Low product demand	37.2	47.2	29.9	45.2	32.7	16.0
Sample Size	282	217		255		

Note: Respondents were asked to rate the degree to which they believed that the factor constrained their own firm's growth. The degree is measured on a scale from 1 to 5, where 1 indicates not binding at all and 5 indicates extremely binding. The percentages in the table are the incidence of 4-5 responses, i.e., "very constraining" or "extremely binding" obstacles. "All firms" includes the entire sample; "slow" and "fast" growth refer to below- and above-median employment growth, respectively; and "micro," "small," and "medium" are defined as employment 0-9, 10-49, and 50-249, respectively.

**Table 5: Incidence and Mean Size of Loans/Employment**

Year	Percentage Firms Receiving Loans	Mean Loan for Recipient Firms	Mean Loan for All Firms	N
1994	25.0	1843.2	460.8	16
1995	21.2	2218.6	470.6	33
1996	27.9	3573.5	999.1	93
1997	27.1	8481.4	2298.2	155
1998	37.1	3847.5	1426.6	178
1999	51.5	2659.4	1368.4	206
2000	75.0	2793.9	2095.4	236
2001	67.9	2222.6	1510.3	259

Note: Loans are measured in USD.

**Table 6: Incidence and Mean Size of Loans/Sales**

Year	Percentage Firms Receiving Loans	Mean Loan for Recipient Firms	Mean Loan for All Firms	N
1994	19.1	0.184	0.035	21
1995	22.5	0.291	0.065	40
1996	26.8	0.365	0.098	97
1997	25.8	0.959	0.247	163
1998	35.3	0.562	0.200	187
1999	51.5	0.595	0.306	206
2000	74.4	0.898	0.668	238
2001	66.0	0.436	0.289	256

Note: Loans/Sales = USD of loans outstanding per USD of sales. Sales converted from ROL to USD using implicit price deflators and average year 2000 exchange rate of 21,700 ROL/USD.

**Table 7: Reinvestment Rates and Tax Credits**

Year	Reinvestment Rates			Tax Credits		
	Reinvestment Rate	Percent Firms Reinvestment>0	N	Average Number of Credits	Percent Firms Receiving Credits	N
1992	55.0	75.0	4	n.a	n.a	n.a
1993	55.0	71.4	7	n.a	n.a	n.a.
1994	71.4	84.6	39	1.8	10.3	39
1995	62.1	75.0	80	1.5	10.0	80
1996	55.7	66.7	114	1.4	7.9	114
1997	56.3	69.1	178	2.3	9.6	178
1998	49.5	59.6	203	2.0	8.9	203
1999	42.0	50.4	228	1.8	10.9	228
2000	43.2	52.4	254	1.4	11.0	254
2001	n.a	n.a	n.a	1.4	7.9	279

**Table 8: Characteristics of Entrepreneurs**

Characteristics	Average Percent Ownership
Female	29.9
Foreigner	0.7
Experience in Other Industry	59.1
High School Education	30.3
University Education	49.0

Note: N = 293. Entrepreneur characteristics are weighted by the share ownership of each individual owner. Owners that are legal entities are excluded.



**Table 9: Characteristics of Technical Assistance**

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	Percent of All Services
Type	
Accounting	8.6
Legal	7.8
Business Plan Writing	11.2
Marketing	15.5
Use of New Technology	11.6
Information and Technology	1.3
Management	9.9
Training of Entrepreneurs	15.1
Training of Workers	15.9
Other	3.0
Financing Source	
Romanian Government	2.2
Romanian Foundation	1.7
Business Association	13.0
Paid by Firm	50.4
Foreign or International Organization	13.0
USAID	13.5
Other Source	6.1
Service Provider	
Local Governmental Agency	4.4
Central Governmental Agency	6.1
Romanian NGO	20.1
Romanian Firm or Freelancer	29.7
International Organization	27.1
Foreign Organization or Individual	10.5
Other	2.2

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Note: N = 232 for Types, 230 for Financing Sources, and 229 for Service Providers.

**Table 10: Variables in the Regressions: Policy-Relevant Factors**

Variable	Mean	Standard Deviation
<b>Financial</b>		
Loans (1000 USD scaled by employment)	1622.65	4674.47
Loans (scaled by sales)	0.21	0.45
Tax Credits	0.18	0.61
Profit Reinvested	50.85	45.20
Percentage of Materials Bought with Trade Credit	37.00	32.62
<b>Owner-Entrepreneur Characteristics</b>		
Female	0.30	0.41
Foreigner	0.01	0.06
Experience in Other Industry	0.57	0.47
High School Education	0.28	0.43
University Education	0.48	0.47
Age	40.80	8.55
<b>Worker Education</b>		
Percent of Workers with High School	54.23	34.72
Percent of Workers with University	12.53	19.36
<b>Technical Assistance</b>		
Number of Consulting and Training Services (TA)	0.12	0.43
Number of Services Paid by Firm	0.06	0.27
Number of Training Services	0.04	0.20
Membership in a Business Association	0.28	
TA from Government	0.01	0.11
TA from NGOs	0.02	0.13
TA from Foreign Source	0.01	0.08
TA from International Organization	0.03	0.17
<b>Business Environment</b>		
Percent of Permits Not Obtained	2.33	10.51
Average Number of Disputes per Year	0.26	1.15
Payment for a Clean Environment	0.08	0.15
Percent of Sales Sold with Trade Credit	30.45	34.53
Overdue Receivables as Percentage of Sales	14.23	21.32
Number of Permits in First Year of Operation	0.42	
Number of Inspections in First Year of Operation	0.21	
Unofficial Payments to Private Parties	0.07	
Unofficial Payments to Police	0.06	
Unofficial Payments to Government Officials	0.28	

Note: Standard deviations shown only for continuous variables. See Appendix for precise variable definitions.

**Table 11: Determinants of Growth: Base Specification**

	Employment Growth		Sales Growth	
	OLS	FE	OLS	FE
<b>Financial:</b>				
Loans	0.034 (2.28)	0.072 (4.53)	0.096 (1.54)	0.169 (2.85)
Tax Credits	0.047 (2.18)	0.080 (1.92)	0.048 (1.32)	0.033 (0.41)
<b>Entrepreneur Characteristics:</b>				
Experience in Other Industry	0.044 (1.69)	-0.002 (-0.01)	0.101 (1.54)	-0.101 (-0.16)
Age	-0.023 (-2.33)	0.031 (0.74)	-0.073 (-2.80)	-0.079 (-0.82)
Age <sup>2</sup>	0.000 (2.02)	-0.000 (-1.03)	0.000 (2.55)	0.001 (0.92)
<b>Education:</b>				
High School	-0.004 (0.11)	-0.007 (-0.03)	0.018 (0.21)	0.580 (0.91)
University	0.027 (0.66)	0.245 (0.64)	0.001 (0.01)	0.624 (0.79)
Foreign	-0.207 (-0.42)	0.999 (1.45)	0.085 (0.15)	1.110 (0.86)
Female	-0.025 (-0.82)	-0.284 (-1.10)	-0.002 (-0.03)	-0.118 (-1.39)
<b>Worker Education:</b>				
High School	0.000 (1.47)		0.000 (0.53)	
University	-0.000 (-0.33)		-0.002 (-0.91)	
Technical Assistance Number	0.039 (0.90)	-0.021 (-0.39)	0.040 (0.76)	-0.037 (-0.33)
N		1031		789
R <sup>2</sup>	0.100	0.185	0.103	0.100

Note: *T*-statistics based on robust standard errors are in parentheses. Loan amount (in USD) is scaled by employment in the employment growth equation and by USD value of sales in the sales growth equation. Though not reported here, the fixed-effects regressions include employment (sales) growth in the county-industry, dummies for acquisitions and spin-offs, two size-category dummies, and year dummies. Besides these, the OLS regressions also include firm age, city population, a dummy for former state enterprises, six sector dummies, and five regional dummies.  $R^2 = R^2$ -within for fixed-effects regressions.

**Table 12: Determinants of Growth: Alternative Specifications of Financial Factors**

Equation	Variables of Interest	Employment Growth				Sales Growth			
		OLS		FE		OLS		FE	
		Coeff.	R <sup>2</sup>	Coeff.	R <sup>2</sup> -within	Coeff.	R <sup>2</sup>	Coeff.	R <sup>2</sup> -within
1	Loans	0.022 (1.37)	0.111	0.052 (2.61)	0.186	0.095 (1.57)	0.108	0.159 (2.68)	0.107
	Reinvested Profit	0.072 (2.23)		0.132 (2.58)		0.117 (2.00)		0.182 (2.01)	
2	Loans	0.034 (2.30)	0.100	0.072 (4.52)	0.185	0.097 (1.56)	0.103	0.168 (2.82)	0.100
	Proportion of Materials Bought with Trade Credit	0.030 (0.70)		0.145 (0.71)		0.031 (0.41)		-0.055 (-0.13)	
3	Loans	0.021 (1.39)	0.115	0.051 (2.59)	0.189	0.095 (1.58)	0.108	0.159 (2.67)	0.107
	Reinvested Profit	0.072 (2.23)		0.140 (2.73)		0.116 (1.99)		0.182 (2.00)	
	Proportion of Materials Bought with Trade Credit	0.093 (2.04)		0.383 (1.62)		0.030 (0.41)		0.015 (0.04)	

Note: N = 1031 for the employment growth regressions and 789 for the sales growth regressions. Loan amount (in USD) is scaled by employment in the employment growth equation and by USD value of sales in the sales growth equation. *T*-statistics based on robust standard errors are in parentheses. The fixed-effects regressions also include employment (sales) growth in the county-industry, tax credits, owner characteristics (experience, age, age-squared, education, gender, foreign), number of technical assistance services, dummies for acquisitions and spin-offs, two size-category dummies, and year dummies. In addition to these controls, the OLS regressions include worker education, firm age, city population, a dummy for former state enterprises, six sector dummies, and five regional dummies.

**Table 13: Determinants of Growth: Alternative Specifications of Technical Assistance (TA)**

Equation Number	Variables of Interest	Employment Growth				Sales Growth			
		OLS		FE		OLS		FE	
		Coeff.	R <sup>2</sup>	Coeff.	R <sup>2</sup> -within	Coeff.	R <sup>2</sup>	Coeff.	R <sup>2</sup> -within
1	Dummy for Technical Assistance	0.033 (0.74)	0.100	0.012 (0.22)	0.185	0.041 (0.74)	0.103	0.018 (0.16)	0.100
2	Number of TA Paid by Firm	0.029 (0.53)	0.099	-0.010 (-0.13)	0.185	0.002 (0.03)	0.103	-0.056 (-0.32)	0.100
3	Number of Training Services	0.137 (1.22)	0.101	-0.127 (-0.96)	0.185	0.272 (2.02)	0.105	0.110 (0.41)	0.100
4	Training for Workers	0.095 (0.93)	0.101	-0.032 (-0.18)	0.186	0.148 (1.03)	0.106	0.052 (0.14)	0.100
	Training for Managers	0.192 (0.74)		-0.273 (-1.21)		0.421 (1.69)		0.189 (0.43)	
5	Dummy for Membership in a Business Association	-0.005 (-0.19)	0.099			-0.019 (-0.39)	0.104		
6	Number of TA from Government	0.043 (0.18)	0.104	-0.125 (-0.50)	0.187	0.174 (0.72)	0.104	-1.125 (-1.79)	0.105
	Number of TA from NGOs	-0.137 (-0.96)		-0.180 (-0.95)		-0.027 (-0.19)		0.236 (0.62)	
	Number of TA from Foreign Source	0.460 (2.27)		-0.121 (-0.34)		0.386 (1.35)		-0.035 (-0.05)	
	Number of TA from Int'l Organization	0.083 (0.74)		0.181 (1.19)		-0.077 (-0.45)		-0.033 (-0.11)	

Note: N = 1031 for employment growth regressions and 789 for sales growth regressions, except for equation 5 where N = 1048 and 803, respectively. *T*-statistics based on robust standard errors are in parentheses. The FE regressions also include loans, tax credits, owner characteristics (experience, age, age-squared, education, gender, foreign), employment (sales) growth in the county-industry, dummies for acquisitions and spin-offs, two size-category dummies, and year dummies. In addition to these controls, the OLS regressions include worker education, firm age, city population, a dummy for former state enterprises, six sector dummies, and five regional dummies.

**Table 14: Determinants of Growth: Alternative Specifications of the Business Environment**

Equation Number	Variables of Interest	Employment Growth				N	Sales Growth				N
		OLS		FE			OLS		FE		
		Coeff.	R <sup>2</sup>	Coeff.	R <sup>2</sup>		Coeff.	R <sup>2</sup>	Coeff.	R <sup>2</sup>	
1	Proportion of Permits not Obtained	0.055 (0.38)	0.100	0.217 (0.56)	0.185	1031	0.247 (0.94)	0.104	0.989 (1.27)	0.103	789
2	Number of Permits in First Year of Operation	-0.004 (-0.16)	0.107			1001	0.034 (0.56)	0.107			764
3	Number of Inspections in First Year of Operation	0.035 (1.11)	0.103			1015	0.070 (0.94)	0.108			776
4	Disputes per Year	0.002 (0.35)	0.100			1031	0.000 (0.01)	0.103			789
5	Payment for a Clean Environment	-0.013 (-0.23)	0.100			975	0.013 (0.11)	0.102			744
6	Unofficial Payment	-0.013 (-0.77)	0.102			1021	-0.032 (-0.88)	0.107			780
7	Dummy Private Protection Payments	-0.035 (-0.79)	0.102			1021	-0.142 (-1.26)	0.108			780
	Dummy for Police Payments	-0.025 (-0.57)					-0.037 (-0.50)				
	Dummy for Payments to Governmental Officials	0.001 (0.02)					0.017 (0.23)				
8	Proportion of Sales Sold with Trade Credit	0.042 (1.06)	0.101	0.275 (1.10)	0.186	1031	0.092 (1.13)	0.104	-0.081 (-0.15)	0.100	789
9	Proportion of Sales Sold with Trade Credit	0.028 (0.60)	0.101	0.295 (1.01)	0.186	1031	0.081 (0.81)	0.104	0.298 (0.47)	0.103	789
	Overdue Receivables Proportion of Sales	0.030 (0.47)		-0.075 (-0.21)			0.048 (0.29)		-1.01 (-1.24)		
	Proportion of Materials Bought with Trade Credit	0.014 (0.33)		0.033 (0.17)			-0.011 (-0.15)		-0.125 (-0.28)		

Note: *T*-statistics based on robust standard errors are in parentheses. The FE regressions also include loans, tax credits, owner characteristics (experience, age, age-squared, gender, foreign, education), number of technical assistance services, employment growth (sales) in the county-industry, dummies for acquisitions and spin-offs, two size-category dummies, and year dummies. In addition to these controls, the OLS regressions include worker education, firm age, city population, a dummy for former state enterprises, six sector dummies, and five regional dummies.